



# COPPER RIVER CONSULTING

LEADING POSITIVE CHANGE IN HEALTHCARE

DELIVERING MEANINGFUL SOFTWARE & BUSINESS SOLUTIONS

## OUR CULTURE

### THOUGHT LEADERSHIP

Clients choose CRC because we “step up” and take the lead on solving difficult problems.

### QUALITY DELIVERY

The CRC team couples extensive healthcare experience with IT acumen.

### RESULTS FOCUSED

We work with clients to define success and set achievable and measurable goals.

### GETTING BUY IN

Our purposeful communication management involves your whole team.

### FUN & ENGAGING

Change can be stressful.  
We reduce anxiety with engaging training techniques.

## TELL US WHERE IT HURTS...

We assess needs, capabilities, processes and systems in order to deliver or enhance meaningful use software solutions.

Technology is not a magical cure. But done right, it makes things a whole lot better.

Hospitals and clinics choose us because we lead change, deliver solutions and support your production needs in an open, effective manner.

## WHAT OTHERS ARE SAYING...

“ *Exemplary in every way and I wholeheartedly recommend CRC to any hospital or facility.* ”

“ *... punctual, professional, knowledgeable about Meditech and hospital procedures, reliable and often went above and beyond the call of duty to provide excellent service for us.* ”

## CONTACT US

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# OUR SERVICES

CRC provides a range of services that facilitate change and support technology transitions. We deliver solutions that make a difference by bringing staff and systems together for a positive change. Allow our team of experts to provide assistance by demonstrating their capabilities and advancing your objectives.

## QUALITY MANAGEMENT

- Readiness (current state) Assessment
- Resource Assessment
- Business Process Improvement
- Best Practice (policies, procedures) Guidance
- Implementation & Conversion Planning
- Strategic Planning

## SOLUTION DEVELOPMENT

- Program/Project Management
- IT Analyst Support
- Interface Development
- System Management
- Workflow Definition
- 3rd Party Integration
- Go Live Command Center Support

## CHANGE MANAGEMENT

- Role-Based Training Plans
- eLearning or Classroom Curriculum Delivery
- Create & Refresh Training Data
- Train-the-Trainer for Super Users
- End User Training for Doctors, Nurses, Ancillaries
- End User Exams

## SUPPORT

- Provider and Staff Shoulder-to-Shoulder™ Support
- IT Analyst Resourcing
- Continuous Process Improvement
- Feature Enhancement Rollout
- New Hire Training
- Ongoing Maintenance & Support